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EMPLOYMENT LAW

Q Are exit interviews a good idea?

A For many employers, the answer is yes. When conducted appropriately, an exit interview can be a valuable tool for employers. The type of business and the make-up of the workforce often determine whether exit interviews should be conducted. Such inter-

views may disclose information that can help the employer internally. They also can assist in assessing whether there are any outstanding issues for that individual that may need to be addressed. For employers who choose to conduct exit interviews, it is important to develop standard questions to be asked to all employees who are leaving the company. Employment counsel can assist employers in developing open-ended questions that give the individual the opportunity to present any issues or concerns they might have before they walk out the door. Employers should be careful to document everything said during the interview.



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